

# Terms & Conditions

This document is an electronic record in terms of the Information Technology Act, 2000 and the rules made thereunder, as applicable, and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000.

This electronic record is generated by a computer system and does not require any physical or digital signatures.

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## 1. Introduction

These are the Terms of Use (“**Terms**”) of **Khatabook Technologies Pvt. Ltd.**, a company incorporated under the provisions of the Companies Act, 2013, with its registered office at:

**1539, 18th Cross Road, Sector 3, Bengaluru, Karnataka, India – 560102**  
(“**KhataBookPay**”, “**We**”, “**Us**”, or “**Our**”).

These Terms outline the usage policy governing this website and KhataBookPay’s technology-enabled payment processing services and applications (“**Services**”).

By visiting the website or using our Services, you agree to be bound by these Terms and to use the website and Services in accordance with the terms set out herein.

Your continued use of the website and/or Services constitutes acceptance of these Terms.

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## 2. Modification of Terms

KhataBookPay reserves the right, at its sole discretion, to change, modify, add, or remove portions of these Terms at any time without prior written notice.

It is your responsibility to review these Terms periodically for updates or changes.

Your continued use of the website or Services following such modifications shall be deemed as acceptance of the revised Terms.

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### 3. Ownership and Intellectual Property

You acknowledge and agree that KhataBookPay owns all rights, title, and interest in and to the website, including any intellectual property rights which subsist in the Services. The website and Services are protected by copyright and other intellectual property laws of India.

- No portion of the KhataBookPay website and/or Services may be copied, reproduced, modified, republished, uploaded, posted, transmitted, or distributed in any form or by any means without prior written permission from KhataBookPay.
- This website is for informational purposes only and provides details about KhataBookPay and its offerings.
- While every effort has been made to ensure that the information provided is accurate and up-to-date, KhataBookPay makes no warranties or representations as to its completeness, correctness, or accuracy at all times.

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### 4. Third-Party Products and Services

KhataBookPay shall not be responsible for any products or services offered by third parties, including their delivery, after-sales support, maintenance, or any other obligations related to or arising from such third-party offerings.

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### 5. User Obligations and Restrictions

You agree not to host, display, upload, modify, publish, transmit, store, update, or share any information that:

- Belongs to another person and to which you do not have any right;
- Is defamatory, obscene, pornographic, paedophilic, invasive of another's privacy (including bodily privacy), insulting or harassing based on gender, libellous, racially or ethnically objectionable, related to or encouraging money laundering or gambling, or otherwise contrary to the laws in force;
- Is harmful to a child;
- Infringes any patent, trademark, copyright, or other proprietary rights;
- Violates any law for the time being in force;
- Deceives or misleads the recipient about the origin of a message or knowingly and intentionally communicates information that is false or misleading in nature but may reasonably be perceived as a fact;

- Impersonates another person or entity;
  - Threatens the unity, integrity, defence, security, or sovereignty of India, friendly relations with foreign States, or public order; causes incitement to the commission of any cognizable offence; prevents investigation of any offence; or insults another nation;
  - Contains software viruses or any other computer code, file, or program designed to interrupt, destroy, or limit the functionality of any computer resource;
  - Is patently false and untrue, and is written or published with the intent to mislead or harass a person, entity, or agency for financial gain or to cause injury to any person.
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## 6. Accuracy and Use of Information

This website is for general informational purposes only.

Any transaction or other dealing with KhataBookPay shall be subject to a separate written and duly executed agreement with KhataBookPay.

KhataBookPay disclaims any liability arising out of the use of this website or any reliance placed on the information contained herein.

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## 7. Grievance Redressal and Contact Information

In accordance with the Information Technology Act, 2000 and the rules made thereunder, the name and contact details of the Grievance Officer are provided below:

**Grievance Officer**

**Legal Department**

**Khatabook Technologies Private Limited**

1539, 18th Cross Road, Sector 3,

Bengaluru, Karnataka, India – 560102

[support@khatabookpay.com](mailto:support@khatabookpay.com)

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## 8. Governing Law

These Terms shall be governed by and construed in accordance with the laws of India.

Any disputes arising from or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts in **Bengaluru, Karnataka, India**.

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